



# Driving Success with PlumERP

## Client Profile

**Client:** An emerging commercial transport service provider

### Background:

- Client is reputed as the largest producer of Rockwool thermal insulation products all over the country
- Client has gained both national and international acclaim for its quality of products
- Locations: 30+
- Total no. of employees: 120
- Plum ERP users: 50+
- No. of years used: About 18

*“We are very satisfied with the PlumERP solution. Our business needed efficient management of our resources and this has been made simple and convenient with the online ERP solution.*

*Quick access to our customer’s needs helped us reach out to them with the right service. This is again because of handling customer information accurately using the PlumERP.”*

- R. Rajesh, Director  
PBL Transport Ltd.

## Business Challenge

Client operates in the Transport industry across various locations and has a large asset base in the form of transport vehicles. The company was using a manual record-keeping process to maintain travel logs for all transport vehicles. Manual record keeping had several inherent challenges. The process was time-consuming, redundant and quite cumbersome. Not just travel logs, the client also had to maintain records of maintenance and repairs of its assets.

All data related to the company’s vehicles was stored manually. This made it difficult for management to quickly identify the maintenance needs and retrieve repair history of any specific vehicle. From calculating the staff payments to tracking their customers’ dues, the management faced a lot of difficulty in conducting its everyday operations. Monitoring various branches and timely updating of information were the major setbacks the client organization was facing.

## Solution:

Client’s management required an online, efficient solution that would help integrate all the branches and monitor the operations of every branch from a single platform. Plumsoft’s PlumERP solution practically solved these issues by providing the client with an online solution.

Client implemented Asset Management, Finance, Accounts Receivables and Payables, Fleet Management HR and Payroll modules of PlumERP, which were all tailored to meet the unique needs specific to the client’s line of business.

## Results:

The PlumERP solution was customized to the specific needs of the client and the line of business. Being an online application, PlumERP helped the client manage its operations effectively and efficiently.

- With successful implementation of PlumERP, the HR team could maintain accurate travel logs and thereby efficiently manage their pay-outs and also track customer payments.
- The HR was also able to track the maintenance of the vehicles effectively by centralizing maintenance requests for all branches. This streamlined the operations and saved the management from losses due to wrong assessing of repair and maintenance needs.
- PlumERP enhanced business efficiency and increased revenues with better handling of Accounts receivables and payables.

### For more information:

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